

# Considering outsourcing some of your IT functions?



**ALFATEK can manage your IT needs and streamline your business operations.**

Advanced IT tools and a team of skilled professionals ensure your business stays reliable and experiences maximum uptime. At ALFATEK, we follow ITIL-based best practices and utilize a proactive support approach to ensure seamless business continuity. With both local and remote technical support, we've got your IT covered, giving you peace of mind. Our qualified engineers, analysts, and project managers handle your IT needs, so you can focus on managing your business.



## Core Capabilities

### Network Infrastructure

Our team designs, maintains, and manages backend network peripherals for our customers, enabling seamless connectivity, communication, operations, and the management of their enterprise networks.

### System Engineering & Administration

We bring extensive experience in managing client-server infrastructures and integrating systems with cloud solutions.

### Solution Development & Integration

The ALFATEK team possesses deep knowledge and expertise in custom implementations and integrations of third-party solutions within corporate environments and public web platforms.

### Application & Software Development

Our development team delivers custom software and app solutions tailored to meet client-specific requirements and specifications.

### Mobile App Development

Our mobile app developers create custom solutions designed to address specific tasks and challenges, ensuring your app meets the unique needs of your business.

### BIG DATA Services

ALFATEK offers cutting-edge Big Data services, empowering businesses to harness data insights for smarter decision-making, enhanced performance, and strategic growth.



### Cyber Security

Our team delivers comprehensive cybersecurity solutions, safeguarding your business from digital threats and ensuring the protection of your critical assets and data.

### PII Data Scanner

With our exceptional solution, we can quickly identify sensitive data within your corporate environment and help you meet compliance frameworks and industry requirements.

### Power Automate

ALFATEK's team can enhance your business by leveraging Power Automate to develop automated workflows that streamline and optimize your tasks.

### Custom LLM Development

Our team can develop a fine-tuned pre-trained model tailored to meet the specific needs of your industry or enterprise.

### Website, Social & Blog Development

We have expertise in all aspects of web development, including graphic design, custom websites for the internet or intranets, portals, blogs, and other tailored services.

### Onsite & Remote IT Support

To ensure seamless business operations, our IT team offers remote and on-site support services, covering a wide range of technologies, application suites, and on-site peripherals.

### 24/7 Helpdesk

Our 24/7 helpdesk services ensure round-the-clock support for corporate operations, keeping your business running smoothly at all times.



## Who We Are

### About Us

ALFATEK is both an IT Managed Service Provider and a Software Development Group, specializing in the comprehensive management of enterprise networks. Our services cover everything from managing Domain Controllers, network peripherals, and firewall security to handling databases, storage solutions, and integrating with cloud-based SaaS, PaaS, and IaaS platforms. Additionally, our development team creates custom software and apps tailored to meet specific client requirements. ALFATEK also offers a range of business services designed to streamline your operations and alleviate the burden on your internal resources.

### Our Performance

Our team currently supports companies across various industries, including Real Estate, Mortgage, Manufacturing, Biotech, and Healthcare, providing daily support, system administration, monitoring, custom programming, and IT project implementations. We are certified and trained professionals with experience working alongside top vendors such as Microsoft, Apple, VMware, Cisco, Google, Amazon Web Services, RedHat, Veeam, Riverbed, Nimble, Oracle, and more.



### Contact Us

Phone: (925) 302-6101  
 Email: [inquiry@alfatekcorp.com](mailto:inquiry@alfatekcorp.com)  
 Web: <https://www.alfatek.team>

**ALFATEK  
 BAY AREA IT  
 MSP &  
 SOLUTION  
 DEVELOPER**



**ALFATEK**  
 1800 Sutter St.  
 Suite 500  
 Concord CA 94520

### Our Software Solutions

